# **Champions Training Centre**

6 – 425 Hespeler Road, Suite # 322, Cambridge, ON N1R 8J6 Phone # 519-624-4532, email info@skatectc.com

February 2019

### Dear Skaters and Parents:

We would like to welcome you to our skating school. In this package you will receive the link for the Spring Registration forms. You can use the link to either register on-line or complete a hard copy of the spring forms. The spring session will be taking place at the Hespeler Arena, rink # 1.

The application forms have been divided into different levels. In the spring registration email you receive it provided the details of which form to complete.

## General Information:

Spring Skating Dates: April 15 to June 24, 2019 Summer Skating Dates: July 2 to August 16, 2019

#### No Skating Dates:

Friday April 19<sup>th</sup>, 2019 (all sessions)
Monday April 22, 2019 (all sessions)
Saturday May 18<sup>th</sup>, 2019 (all sessions)
Monday May 20<sup>th</sup>, 2019 (all sessions)
Saturday June 1<sup>st</sup>, 2019 (all sessions)
There are no make up sessions for these dates. The fees reflect the cancelled sessions.

### Tentative Test dates:

Wednesday May 15<sup>th</sup>, 2019 daytime Tuesday June 25<sup>th</sup>, 2019 daytime Wednesday June 26<sup>th</sup>, 2019 afternoon/evening Tuesday July 23<sup>rd</sup>, 2019 evening Thursday August 8, 2019 afternoon

# Registration information:

To receive the discounted fees register by March 10<sup>th</sup>, 2019.

Registration Forms will be on a first come/first serve basis. Register early as some forms may fill quickly. If paying by online, you have 2 options:

- (a) Pay the fees in one payment (when you register)
- (b) Pay 50% of the fees when registering and the balance on April 1, 2019.

  If using this method, please use the coupon code: If you wish to pay your balance by credit card please use: Spr2019Depcc. If paying the balance by cheque please use: Spr2019Depck. More details are provided online when registering for the specific days.

All cheques are to be made payable to the Champions Training Centre or CTC.

Private lesson fees are not included in the ice fees. Cost of Instruction is included in the ice fees for the following: stroking, on ice technique, off ice class, fitness & flexibility classes (if applicable). If a skater chooses not to do a full daily package, they will be charged based on individual rates for all sessions/classes they sign up for. These prices are higher than the prices quoted in the brochure.

Scheduling: Out of session lessons will be indicated on the lesson schedule with an asterisk when necessary. Changes in Ice schedules, (i.e. cancellations, etc.) will also create necessary changes in lesson scheduling.

CTC does not give refunds except in the case of approved medical withdraw. No refunds for retired skaters. Withdrawal from the program does not remove the obligation to honour post-dated cheques or credit card payments. Program changes are to be requested in writing. Emails are NOT permitted, as the Base Coach is required to sign to verify approval of this change. There is a \$15.00 processing fee for changes once invoice has been processed. Credits or refunds for medical reasons will be issued upon receipt of a Medical Doctor's note, on a pro-rated basis.

Missed Session Procedure: If you are going to be away, please email the Champions Training Centre office. Our email address is: <a href="mailto:info@skatectc.com">info@skatectc.com</a>. By doing this, the coaches will be informed of when a skater will be missing. If you email well in advance of the start of your day's session, you will not be charged for the lesson. Even if your coach is aware of the absence, please email the CTC office.

If you need to speak with a coach, please wait until they are finished the session or are on a break. The other option is to interrupt them during <u>your</u> child's lesson. If your inquiry is an office matter, please contact the office at 519-624-4532. Thank you for your co-operation.

Ice surface entrance: Please remember that once the skater steps onto the ice, we ask that they do not leave the ice surface unless they have permission from their base coach or one of the coaches on duty. We would appreciate if parents would wait until the end of the session when the skaters leave the ice before they come to speak to their child.

If you have any further questions, please do not hesitate to contact our office at 519-624-4532 or email us at <a href="mailto:info@skatectc.com">info@skatectc.com</a>.

We would like to wish you the best of luck in the up-coming season! Skate Proud! Champions Training Centre