# Champions Training Centre MAY 2014 NEWSLETTER

## **WELCOME**

WELCOME BACK! WE HOPE EVERYONE ENJOYED THEIR BREAK.

Please remember we are at Galt Arena Gardens until May 31<sup>st</sup>, 2014. Starting June 1<sup>st</sup> we will be back at Hespeler Arena.

## MISSED SESSION LINE PROCEDURE

IF YOU ARE GOING TO BE AWAY, PLEASE EMAIL THE CHAMPIONS TRAINING CENTRE OFFICE. OUR EMAIL ADDRESS IS: CHAMPIONSTC@BELLNET.CA. BY DOING THIS, THE COACHES WILL BE INFORMED OF WHEN A SKATER WILL BE MISSING. IF YOU EMAIL PRIOR TO THE START OF YOUR DAY'S SESSION, YOU WILL NOT BE CHARGED FOR THE LESSON. EVEN IF YOUR COACH IS AWARE OF THE ABSENCE, PLEASE EMAIL THE CTC OFFICE.

## **REMINDER NOTICE**

If you are in need of speaking with a coach, please wait until they are finished the session or are on a break. The other option is to interrupt them during your child's lesson. If your inquiry is an office matter, please contact the office at 519-624-4532! Thank you for your co-operation.

## **ICE SURFACE ENTRANCE**

PLEASE REMEMBER THAT ONCE THE SKATERS STEPS ONTO THE ICE, WE ASK THAT THEY DO NOT LEAVE THE ICE SURFACE UNLESS THEY HAVE PERMISSION FROM THEIR BASE COACH OR ONE OF THE COACHES ON DUTY. WE WOULD APPRECIATE IF PARENTS WOULD WAIT UNTIL THE END OF THE SESSION WHEN THE SKATERS LEAVE THE ICE BEFORE THEY COME TO SPEAK TO THEIR CHILD.

## **SKATERS AND COACHES NEWS**

For the week of May  $5^{\text{TH}}$ , the morning sessions as well as ticket ICE will be held at Galt Arena Gardens. With the potential of an increase in skaters this summer, the overall schedule has changed. On April  $30^{\text{TH}}$ , 2014 revised summer application forms were emailed out to all skaters. The new date (to receive the discounted rates) will be Tuesday May  $6^{\text{TH}}$ , 2014.

On May  $3^{RD}$ , 2014 skating families from the Preston FSC assisted Lindt Chocolates with their promotion at Stars On Ice. We hope everyone had a good time!

WITH ANOTHER SEASON COMING TO A CLOSE, WE HAD SOME SKATERS DECIDE TO RETIRE FROM SKATING. WE WISH YOU ALL THE BEST! KEEP IN TOUCH...

WE WOULD LIKE TO CONGRATULATE THE SKATERS ON DOING SUCH A GREAT JOB WITH THE 2014 GALA. YOU DID A FANTASTIC JOB! THANKS SO ALL OF THE PARENTS WHO VOLUNTEERED WITH THE SHOW. WITHOUT YOUR HELP, THE SHOW WOULD NOT BE AS SUCCESFUL. WE WOULD ALSO LIKE TO THANK THE 2014 GALA COMMITTEE FOR ALL OF THEIR HARD WORK! IT WAS GREAT TO SEE MR CANN BACK ON THE ICE!

THE NOON TO 1:30PM TICKET ICE WILL NOT BE AVAILABLE UNTIL WE RETURN TO HESPELER ARENA.

WE WOULD LIKE TO WELCOME ALL THE CAMBRIDGE CLUB SKATERS AND COACHES TO OUR SPRING

WITH A NEW SEASON BRINGS MANY NEW PARENTS. PLEASE WELCOME THE NEW FAMILIES AND HELP THEM TO BECOME PART OF OUR TEAM. HELP THEM TO BE POSITIVE AND SUPPORTIVE OF ALL THE MEMBERS OF OUR TEAM. RINK GOSSIP CAN ONLY BRING HARM TO EVERYBODY. THE ONLY WAY TO GET CORRECT INFORMATION IS TO ASK OUR COACHING STAFF AND REMEMBER YOU CAN NEVER ASK TOO MANY QUESTIONS.

ANY SKATERS THAT ARE NOT HOME CLUB PRESTON, ARE REQUIRED TO SUBMIT A TEST PERMISSION FORM. IF YOU REQUIRE THE PAPERWORK FOR THIS, PLEASE CONTACT THE CTC OFFICE.

WITH TODAYS TECHNOLOGY, WE SEEM TO BE ABLE TO COMMUNICATE WITH EACH OTHER CONTINUOUSLY. WE GET IN THE HABIT OF EMAILING/TEXTING SOMEONE AND THEM RETURNING THE EMAIL WITHIN A FEW MINUTES OR HOURS. BY 1PM ON SATURDAY THE WEEKEND HAS STARTED FOR ALL SKATERS AND COACHES. AS THE NICER WEATHER ARRIVES, PEOPLE ARE NOT ALWAYS CHECKING SO FREQUENTLY... SO THE RESPONSES MAY NOT HAPPEN AS QUICKLY — PLEASE KEEP THAT IN MIND!

REMINDER: PLEASE CONTACT THE OFFICE IF YOU ARE PLANNING TO SKATE A DIFFERENT SESSION, AS SOME SESSIONS ARE FULL!

CTC JACKETS ARE NOW AVAILABLE. THE ORDER FORM IS DUE MAY  $6^{\text{TH}}$ , 2014. If you are wishing to order a Jacket please contact the CTC office.

#### **TENTATIVE COMPETITION DATES**

Skate Detroit	July 22 – 26, 2014	Detroit	Summer Sizzle	Aug. 8 – 10, 2014	Waterloo
Thornhill	Aug 14 – 17, 2014	Thornhill	Henderson	Sept. 19 – 21, 2014	Paris
Octoberfest	TBC	Barrie	<b>WO Sectionals</b>	Nov. 7 – 9, 2014	Sarnia
McKay	Nov. 21 – 23, 2014	Tillsonburg	Dover	Jan. 9 – 10, 2015	Grimsby
Silverthorne	Feb. 6 – 8, 2015	Woodstock	Ogilvie Synchro	o Feb. 21 – 22, 2015	Kent Region
<b>WO STARSkate</b>	e Feb. 27 - March 1, 2015	Fort Erie	Futures	March 7 – 8, 2015	TBC

## **COMPETITION OUTFITS**

FOR SKATERS WHO ARE COMPETING THIS SUMMER IT'S TIME TO START THINKING ABOUT COMPETITIVE OUTFITS. IF YOU ARE PLANNING ON WEARING YOUR LAST YEAR'S OUTFIT DOES IT FIT? IF YOU NEED ALTERATIONS, PLEASE CONTACT YOUR DRESSMAKER.

NEW PROCEDURE: IF YOU ARE WISHING A NEW COMPETITION OUTFIT, YOU HAVE TWO OPTIONS:

FOR A FEE, YOUR CHOREOGRAPHER CAN DESIGN A COMPETITION OUTFIT FOR YOU OR HAVE THE DRESSMAKER DESIGN ONE FOR YOU. THE FEE FOR OUR CHOREOGRAPHER TO DESIGN THE OUTFIT IS \$ 25.00 PLUS HST.

MATERIAL PURCHASE, FITTINGS AND BEADING WOULD BE ORGANIZED THRU THE DRESSMAKER.

WE WOULD SUGGEST IRENE NEMETH AS THE DRESSMAKER AS SHE HAS WORKED WITH OUR SKATERS IN THE PAST. HER CONTACT INFORMATION IS: 519-842-6919 OR NEMETH IRENE@HOTMAIL.COM.

#### **IMPORTANT DATES**

•	TUESDAY MAY 6 <sup>™</sup> , 2014	SUMMER SCHOOL FORMS DUE
•	Wednesday May $7^{TH}$ , 2014	Morning Session @ Galt Arena Gardens
•	FRIDAY MAY $9^{TH}$ , 2014	MORNING SESSION @ GALT ARENA GARDENS
•	SATURDAY MAY 17, 2014	NO SKATING
•	Monday May 19, 2014	NO SKATING
•	May 31 <sup>st</sup> , 2014	LAST DAY AT GALT ARENA GARDENS
•	JUNE 1 <sup>ST</sup> , 2014	RETURN TO HESPELER ARENA

#### **PRESTON FSC NEWS**

The Preston FSC has been asked to assist with the Beer Tent at the Festival the Kinsmen is putting it on the weekend of May  $29^{\text{TH}}$  to June  $1^{\text{ST}}$ , 2014. More information will be sent out in an email shortly. The Preston FSC AGM is going to be held on Tuesday June 10, 2014 @ 7:30pm. Location to be confirmed in June newsletter. All Preston members that are in good standing with the club are welcome to attend!

## **TEST DAY INFORMATION**

SPRING TEST DAY(S) ARE TENTATIVELY PLANNED FOR EVALUATED TEST DAY IS SCHEDULED FOR JUNE 25, 2014. ONCE THE FINAL TEST LIST IS ANNOUNCED FOR EACH TEST DAY, THE SKATERS WILL RECEIVE AN ENVELOPE FROM THE COACH THAT HAS SUBMITTED THE TEST. THIS ENVELOPE IS DUE BACK INTO THE TEST BOX (LOCATED IN DRESSING ROOM # 1, HESPELER ARENA) ONE WEEK BEFORE TEST DAY. PLEASE MAKE SURE YOU FILL OUT ALL OF THE REQUESTED INFORMATION IE: SKATE CANADA NUMBER.

#### **PRO-SHOP**

At the CTC office we offer a number of skating supplies! If you require tights, laces — white or black, CLEAR skate tape, blade covers, twisters, skate guards or gel pads you can purchase them from us. It's very easy — just phone 519-624-4532, place your order and we will bring it to the hespeler arena for you!

## **MAKING CHANGES TO SKATERS SCHEDULES**

CTC does not give refunds except in the case of approved medical withdraw. No refunds for retired skaters. Withdrawal from the program does not remove the obligation to honour post-dated cheques. Program changes are to be requested in writing. <a href="Emails are NOT Permitted">Emails are NOT Permitted</a>, as Base Coach is required to sign to verify approval of this change. There is a \$15.00 processing fee for changes once invoice has been processed. Credits or refunds for medical reasons will be issued upon receipt of a Medical Doctor's note, on a pro-rated basis.

#### **IMPORTANT ITEMS TO NOTE**

#### PROPER ATTIRE ON THE ICE

NOW THAT WE ARE HEADING INTO THE WARMER MONTHS OF THE YEAR, IT WOULD BE APPROPRIATE FOR THE FEMALE SKATERS TO START WEARING SKATING DRESSES OR SKIRTS ON A REGULAR BASIS. MALE SKATERS SHOULD BE TRAINING IN SKATING PANTS OR FITTED TRACK PANTS.

IT IS BEST THAT THE SKATERS NOT WEAR HOODED SWEATERS ON THE ICE AS THEY ARE DISTRACTING TO THE SKATERS WHEN THEY SPIN, JUMP OR STROKE.

FEMALE SKATERS SHOULD HAVE THEIR HAIR TIED BACK OFF THEIR FACE AND CLIPS CAN BE USED TO HELP KEEP THE HAIR TIDY. WE WOULD ASK THAT SKATERS NOT WEAR BOBBY PINS ON THE ICE AS THEY TEND TO FALL OUT AND IT IS QUITE EASY FOR A SKATER TO TRIP OVER THESE ON THE ICE AS THEY ARE NOT EASILY SEEN.

JEANS OR PANTS THAT HAVE NO STRETCH SHOULD NOT BE WORN ON THE ICE.

### WHY SUBMIT YOUR REGISTRATION FORM ON OR BEFORE THE DEADLINE?

THERE ARE MANY ADVANTAGES TO SUBMITTING YOUR REGISTRATION FORMS ON TIME. THE MOST IMPORTANT ADVANTAGE IS THAT IT ENSURES THAT YOU WILL GET THE DAYS AND TIMES THAT YOU PREFER.

LESSONS ARE ALSO SLOTTED ON A FIRST COME FIRST SERVED BASIS. IF YOU SUBMIT YOUR FORM LATER, YOU MAY BE SLOTTED LESSONS THAT DON'T WORK AS WELL FOR YOUR SCHEDULE.

THE FINANCIAL REASON FOR SUBMITTING YOUR FORM ON OR BEFORE THE DEADLINE IS QUITE SUBSTANTIAL. A DISCOUNTED PRICE IS OFFERED ON FORMS THAT ARE RECEIVED ON OR BEFORE THE DEADLINE.

PAYMENT BY CREDIT CARD IS ALSO ACCEPTED FOR BOTH ICE TIME AND LESSON FEES.

WHEN SKATERS SUBMIT THEIR FORMS EARLY IT ALSO ALLOWS THE SCHOOL TO KNOW HOW MUCH ICE TIME IS REQUIRED AND EITHER CANCEL ICE, REARRANGE THE SCHEDULE AND BUY ADDITIONAL ICE TIME TO ACCOMMODATE THE SKATERS.

#### LESSON AGREEMENTS

PRIOR TO THE START OF ANY OF THE SCHOOLS, SPRING SUMMER FALL OR WINTER, YOU WILL RECEIVE A LESSON AGREEMENT WHICH OUTLINES THE NUMBER OF LESSONS YOUR SKATER WILL RECEIVE DURING THE SKATING SCHOOL.

AN EXAMPLE WOULD BE: YOUR SKATER FOR THE SPRING PROGRAM IS RECEIVING 2 LESSONS PER WEEK -- THE SCHOOL RUNS FOR 10 WEEKS, THEREFORE YOU ARE INVOICED FOR 20 LESSONS. THE AGREEMENT SHOWS THE TOAL DOLLAR VALUE THAT IS OWED FOR THE 20 LESSONS AND A BREAKDOWN OF WHEN THE LESSON PAYMENTS NEED TO BE MADE.

IF YOUR SKATER MISSES A DAY OF SKATING THEREBY MISSING SOME OF THEIR SCHEDULED LESSONS OR THE COACH MISSES A LESSON -- THESE LESSONS WILL BE MADE UP IN A TIMELY MANNER.

IF SKATERS SKATE AND RECEIVE LESSONS BETWEEN SKATING SCHOOLS -- THE WEEKS BETWEEN SUMMER AND FALL SCHOOL -- THE CHRISTMAS VACATION BREAK -- THE WEEKS BETWEEN WINTER AND SPRING SCHOOL -- THESE LESSONS WILL BE EXTRA BILLED AND YOU WILL RECEIVE AN INVOICE FOR THESE (OUT OF SCHOOL) LESSONS.

TEST COACHING FEES -- WHEN A SKATER TRIES A TEST AT ANY OF THE NUMEROUS TEST DAYS THROUGHOUT THE YEAR -- THE SKATER WILL BE BILLED FOR TEST COACHING FOR THE DAY OF THE TEST. BECAUSE THERE IS NO WAY OF KNOWING HOW MANY TESTS THE SKATER WILL TRY DURING A SKATING SCHOOL, THESE LESSONS DO NOT SHOW ON THE LESSON AGREEMENT AND WOULD BE EXTRA BILLED AT THE END OF THE SCHOOL.

FOR SKATERS THAT TRAIN WITH US THROUGHOUT THE ENTIRE YEAR -- AT THE END OF THE WINTER SEASON WE LOOK AT THE NUMBER OF LESSONS THAT WERE BILLED THROUGHOUT THE YEAR AND THE ACTUAL NUMBER OF LESSONS THAT WERE RECEIVED. IF THERE IS A DIFFERENCE BETWEEN THESE TWO NUMBERS EITHER AN ADDITIONAL INVOICE WILL BE SENT OUT OR A CREDIT IS ISSUED TO YOUR ACCOUNT.

FOR SKATERS THAT TRAIN WITH US FOR A SHORTER PERIOD THIS ACCOUNTING WOULD TAKE PLACE AT THE END OF THEIR TRAINING TIME WITH US.

## WHAT IS CONSIDERED PROPER AND TIMELY NOTIFICATION ON THE MISSED SESSION LINE.

WHEN A SKATER WILL BE AWAY FOR ANY OF THEIR SCHEDULED SESSIONS, PLEASE EMAIL THE CTC OFFICE @ CHAMPIONSTC@BELLNET.CA THIS IS VERY IMPORTANT AS THIS NOTIFIES THE COACHES OF YOUR SKATER'S ABSENCE AND ALSO LETS THE COACHES KNOW THE SKATER IS SAFE. BY EMAILING PRIOR TO THE START OF YOUR DAYS SCHEDULE YOU WILL NOT BE CHARGED FOR THE MISSED LESSON TIME AS IT ALLOWS THE COACH SUFFICIENT TIME TO REORGANIZE THEIR SCHEDULES.

PLEASE TRY TO LOOK AHEAD AT YOUR SCHEDULES AND YOUR SKATER'S SCHEDULES LOOKING FOR POTENTIAL CONFLICTS WITH OTHER ACTIVITIES AND NOTIFY US AS EARLY AS POSSIBLE ABOUT ANY ABSENCES THAT WILL TAKE PLACE.

IN THE CASE OF ILLNESS WE UNDERSTAND YOU WILL NOT BE IN A POSITION TO GIVE AS MUCH NOTICE OF THE ABSENCE HOWEVER, WE ASK THAT YOU CONTACT US IMMEDIATELY UPON LEARNING OF THE ILLNESS.

#### MAKING UP MISSED SESSIONS

WE DO ALLOW SKATERS TO MAKE UP ANY MISSED SESSIONS THAT THEY HAVE THROUGHOUT A SKATING SCHOOL. HOWEVER, THESE MUST BE MADE UP WITHIN THAT SCHOOL AND CANNOT BE CARRIED FORWARD TO THE NEXT SCHOOL.

PLEASE PLAN WITH YOUR BASE COACH WHEN WOULD BE BEST TO MAKE UP MISSED SESSIONS. IT IS ALSO REQUIRED THAT THE OFFICE BE NOTIFIED OF WHEN AND WHAT SESSION THE SKATER WILL BE MAKING UP MISSED ICE TIME.

THIS ENSURES THAT THE NUMBER OF SKATERS ON A SESSION DOES NOT EXCEED THE MAXIMUM ALLOWED.